

Updated June 2023

Terms of Use & Privacy Policy.

Introduction:

These terms of use govern the use of the UK version of the Stay Relentless Ltd website.

The Stay Relentless Ltd privacy policy, which is an integral part of these terms of use, explains how we handle your data. You can find our privacy policy under the Terms of Service section on our website. Please read this agreement carefully as it constitutes a legal agreement between Stay Relentless Ltd and you. These terms of use outline the conditions under which you are permitted to use the Stay Relentless Ltd website. Separate legal terms will apply to any purchases made through the Stay Relentless Ltd website. These terms of use may be subject to change periodically.

Information on How to Contact Us:

Who we are: Stay Relentless Ltd is a company registered in England and Wales with company number 13230320. Our registered office address is provided below.

How to contact us: You can contact us in writing via email at start@relentlesshub.com or by post at Stay Relentless Ltd, 17 Gravel Walks, Oldham, Lancashire, OL4 1JY.

Acceptance of Terms:

By using our site, you confirm your acceptance of these terms of use and agree to comply with them. If you do not agree to these terms, you must refrain from using our site. We recommend that you retain a copy of these terms for future reference.

Additional Terms:

These terms of use refer to the following additional terms, which also apply to your use of our site:

Our privacy policy, which governs the processing of any personal data we collect from you or that you provide to us. By using our site, you consent to such processing and warrant that all provided data is accurate.

If you make purchases through our e-shop, our terms and conditions of supply will apply to the sales. Please refer to the website terms, privacy policy, and terms of business specific to the shop, as it is operated by a separate company.

Changes to Terms and Site:

We may amend these terms from time to time. Each time you wish to use our site, please review these terms to ensure you understand the applicable conditions. We reserve the right to update and modify our site periodically to reflect changes in our products, user needs, and business priorities.

Suspension or Withdrawal of Site Access:

Our site is provided free of charge. We do not guarantee uninterrupted availability of our site or its content. We may suspend, withdraw, or restrict access to all or part of our site for business and operational reasons. We will make reasonable efforts to provide notice of any suspension or withdrawal. It is your responsibility to ensure that all individuals accessing our site through your internet connection are aware of these terms of use and other applicable terms and conditions, and that they comply with them. Our site is directed towards residents of the United Kingdom. We do not assert that the content available on our site is appropriate or accessible for use in other locations

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Material on our Site:

We are the owner or licensee of all intellectual property rights in our site and the materials published on it. These works are protected by copyright laws and international treaties. All rights are reserved. You must not use any part of the content on our site for commercial purposes without obtaining a license from us or our licensors. If you violate these terms by printing, copying, or downloading any part of our site, your right to use our site will immediately cease, and upon our request, you must return or destroy any copies of the materials you have made.

INFORMATION ON THIS SITE

The content on our site is provided for general informational purposes only and should not be considered as advice on which you should rely. Before taking any action based on the content on our site, you should seek professional or specialist advice.

While we make reasonable efforts to update the information on our site, we do not make any representations, warranties, or guarantees, whether expressed or implied, regarding the accuracy, completeness, or currency of the content on our site.

WEBSITES WE LINK TO

Our website may contain links to other websites and resources provided by third parties. These links are provided for informational purposes only. The inclusion of these links should not be interpreted as our approval of the linked websites or the information you may obtain from them.

We have no control over the content of those linked sites or resources.

USER-GENERATED CONTENT

This website may include information and materials uploaded by other users of the site, including bulletin boards and chat rooms. We have not verified or approved this information and these materials. The views expressed by other users on our site do not represent our views or values.

If you wish to complain about information or materials uploaded by other users, please contact us at start@relentlesshub.com.

LOSS OR DAMAGE SUFFERED BY YOU

Notwithstanding anything to the contrary in these terms, we do not exclude or limit our liability to you where it would be unlawful to do so. This includes liability for death or personal injury caused by our negligence or the negligence of our employees, agents, or subcontractors, as well as liability for fraud or fraudulent misrepresentation.

Please note that our site is intended for domestic and private use only. We are not liable to you for any loss of profit, loss of business, business interruption, or loss of business opportunity. To the maximum extent permitted by law, our total liability to you under these terms, whether arising in contract, negligence, or otherwise, is limited to £250.

If any defective digital content we have provided damages your device or digital content, and this is caused by our failure to exercise reasonable care and skill, we will either repair the damage or compensate you.

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VIRUSES

We do not guarantee that our site will be secure or free from bugs or viruses.

You are responsible for configuring your own information technology, computer programs, and platform to access our site. You should use your own virus protection software.

You must not misuse our site by knowingly introducing viruses, trojans, worms, logic bombs, or other materials that are malicious or technologically harmful. You must not attempt to gain unauthorized access to our site, the server on which our site is stored, or any server, computer, or database connected to our site. You must not attack our site through a denial-of-service attack or a distributed denial-of-service attack. Breaching this provision may constitute a criminal offense under the Computer Misuse Act 1990. We will report any such breach to the relevant law enforcement authorities and cooperate with them by disclosing your identity. In the event of such a breach, your right to use our site will cease immediately.

LINKING TO OUR SITE

You may link to our home page, provided that you do so in a fair and legal manner that does not damage our reputation or take advantage of it.

You must not establish a link in a way that suggests any form of association, approval, or endorsement on our part where none exists.

You must not establish a link to our site on any website that is not owned by you.

COUNTRY OF JURISDICTION

In the case of consumers, please be aware that these terms of use, their subject matter, and their formation are governed by the laws of England. Both you and we agree that the courts of England and Wales shall have exclusive jurisdiction over any disputes, except if you are a resident of Northern Ireland, where you may also bring proceedings in Northern Ireland, or if you are a resident of Scotland, where you may also bring proceedings in Scotland.

In the case of businesses, these terms of use, their subject matter, and their formation (including any non-contractual disputes or claims) are governed by the laws of England. We both agree to submit to the exclusive jurisdiction of the courts of England and Wales.

PRIVACY POLICY

This Privacy Policy governs the collection, use, maintenance, and disclosure of information obtained from users ("Users") of the website <https://relentlesshub.com> ("Site") by Stay Relentless Ltd and applies to all products and services offered by Stay Relentless Ltd.

Protecting your privacy is of utmost importance to us. Therefore, we have developed this policy to provide you with an understanding of how we collect, use, communicate, and make use of personal information. The following outlines our privacy policy:

When you access the website <https://relentlesshub.com>, certain information about you is collected during your visit.

Similar to other commercial websites, our website employs cookies (explained below) and server logs to gather information about the usage of our site. Information collected through cookies and

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server logs may include the date and time of visits, the pages viewed, the time spent on our site, the websites visited before and after our site, as well as your IP address.

Use of Cookies:

A cookie is a small text document that often includes an anonymous unique identifier. When you visit a website, the site's computer asks your computer for permission to store this file in a specific area of your hard drive designated for cookies. If your browser's preferences allow it, each website can send its own cookie to your browser. However, your browser only allows a website to access the cookies it has already sent to you, not the cookies sent by other sites, in order to protect your privacy.

IP Addresses:

Every time your computer is connected to the Internet, it uses an IP address. Your IP address is a number used by computers on the network to identify your computer. Our web server automatically collects IP addresses as part of demographic and profile data, also known as "traffic data," to facilitate the transmission of requested data, such as the web pages you access.

Email Information:

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If you choose to correspond with us through email, we may retain the content of your email messages, as well as your email address and our responses. We treat electronic communications received through email, online forms, or other means, with the same level of protection as information received through traditional methods such as mail or telephone. This also applies when you register on our website, sign up through any of our forms using your email address, or make a purchase on this site. For more information, please refer to the email policies below.

How Do We Utilise the Information Provided by You?

In a general sense, we employ personal information for the purpose of administering our business operations, providing customer service, and offering various goods and services to our customers and potential customers.

We do not collect personally identifiable information about you when you visit our website unless you voluntarily provide such information to us. Furthermore, we do not sell or transfer such information to unrelated third parties without obtaining the user's consent at the time of collection.

There may be instances where we are legally obligated to disclose information. This occurs when we possess a good faith belief that such disclosure is necessary either to comply with the law or to safeguard our legal rights.

Email Policies

We are committed to maintaining the confidentiality of your email address. We do not sell, rent, or lease our subscription lists to third parties. We shall not disclose your personal information to any individual, government agency, or company unless compelled to do so strictly by law.

We will solely utilise your email address to furnish timely information about our organization. The information you transmit via email will be handled in accordance with applicable federal laws.

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CAN-SPAM Compliance

In compliance with the CAN-SPAM Act, all email correspondence from our organization will clearly indicate the sender's identity and provide comprehensive contact information. Additionally, every email message will include concise instructions on how to unsubscribe from our mailing list to ensure that you no longer receive any further email communications from us.

Choice/Opt-Out

Our website offers users the opportunity to opt-out of receiving communications from us and our partners. Users can do so by following the unsubscribe instructions located at the bottom of any email received from us at any time. If users no longer wish to receive our newsletter or promotional materials, they can opt-out by clicking on the unsubscribe link provided in the email.

Use of External Links

Our website, <https://relentlesshub.com>, may contain links to numerous other websites. We cannot guarantee the accuracy of the information found on any linked site. The presence of links to or from external sites not owned or controlled by us does not imply our endorsement of the sponsors of those sites or the products or information presented therein. Our users agree to abide by these website Terms and Conditions of Use, as well as all applicable laws and regulations, and accept responsibility for complying with any pertinent local laws. If users disagree with any of these terms, they are prohibited from using or accessing our site. The materials contained on our website are protected by applicable copyright and trademark laws.

Intellectual Property Rights

All copyrights, trademarks, patents, and other intellectual property rights pertaining to our website, as well as all content and software found on the site, shall remain the sole property of us or our licensors. The use of our trademarks, content, and intellectual property is strictly prohibited without obtaining express written consent from us.

Users are forbidden from:

Republishing material from our website without prior written consent.

Selling or renting material from our website.

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Reproducing, duplicating, creating derivative works, copying, or otherwise exploiting material on our website for any purpose.

Redistributing any content from our website, including to another website.

Acceptable Use

Users agree to utilise our website solely for lawful purposes and in a manner that does not infringe upon the rights of, restrict, or impede the use and enjoyment of the website by any other user. Prohibited behaviour includes harassing or causing distress or inconvenience to any other user, transmitting obscene or offensive content, or disrupting the normal flow of dialogue within our website.

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Users must not employ our website to send unsolicited commercial communications. The content on our website must not be used for any marketing-related purpose without obtaining our express written consent.

Restricted Access:

In the future, it may be necessary for us to limit or deny access to certain portions or the entirety of our website, and we reserve the absolute right to do so. If, at any point, we provide you with a username and password to access restricted areas of our website, you are responsible for maintaining the confidentiality of both your username and password.

Use of Testimonials:

In compliance with the guidelines set forth by the Federal Trade Commission (FTC) regarding the use of endorsements and testimonials in advertising, please take note of the following:

The testimonials featured on this site are provided through text, audio, or video submissions. They represent individual experiences and reflect real-life experiences of individuals who have utilised our products and/or services in some manner. These testimonials represent individual outcomes, and results may vary. We do not assert that these outcomes are typical. The testimonials displayed on this site, in any form (text, audio, video, or other), are presented verbatim, except for the correction of grammatical or typing errors. Some testimonials may have been shortened. In other words, the complete message received from the testimonial writer may not be displayed if it is excessively lengthy or irrelevant to the general public.

Stay Relentless Ltd assumes no responsibility for any opinions or comments posted on <https://relentlesshub.com>. While the site does not serve as a forum for testimonials, it does provide a platform for customers to share their experiences with one another. To prevent abuse, all testimonials undergo a review process by management. We do not endorse or share the opinions, views, or commentary expressed in any testimonials on <https://relentlesshub.com>. The opinions solely belong to the sources of the testimonials.

How Do We Protect Your Information and Secure Information Transmissions?

Email is not considered a secure form of communication. Therefore, we request that you refrain from sending confidential information to us via email. However, if you choose to do so, it is at your own risk. Certain information entered on our website may be transmitted securely through a secure medium known as Secure Sockets Layer (SSL). However, credit card information and other sensitive data are never transmitted via email.

Stay Relentless Ltd may employ software programs to generate summary statistics, which are used for various purposes such as assessing the number of visitors to different sections of our site, determining the most and least interesting information, establishing technical design specifications, and identifying system performance or problem areas.

To ensure site security and maintain service availability for all users, Stay Relentless Ltd utilises software programs to monitor network traffic. This monitoring helps identify unauthorized attempts to upload or alter information or engage in activities that may cause damage.

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Disclaimer and Limitation of Liability:

Stay Relentless Ltd does not provide any representations, warranties, or assurances regarding the accuracy, currency, or completeness of the content found on this website or any linked sites.

All materials on this site are provided on an "as is" basis without any express or implied warranties of any kind, including warranties of merchantability, non-infringement of intellectual property, or fitness for a particular purpose. In no event shall Stay Relentless Ltd or its agents or associates be liable for any damages whatsoever, including, without limitation, damages for loss of profits, business interruption, loss of information, injury, or death, arising from the use of or inability to use the materials, even if Stay Relentless Ltd has been advised of the possibility of such damages.

Policy Changes:

We retain the right to modify this privacy policy at any time, with or without prior notification. However, please rest assured that if there are changes to this privacy policy in the future, we will not utilise the personal information you have provided to us under this privacy policy in a manner that substantially contradicts the provisions of this policy, without obtaining your explicit consent beforehand. We are dedicated to conducting our business in adherence to these principles, thereby safeguarding the confidentiality of personal information and upholding its protection and maintenance.

Refund Policy:

Thank you for choosing Stay Relentless Ltd. We strive to provide high-quality digital products to our valued customers. As all of our products are instantly accessible and delivered in digital format, we would like to inform you that we do not offer refunds under any circumstances.

By purchasing our digital products, you acknowledge and agree that due to the nature of these products, there is no possibility of return, exchange, or refund. Once the product is delivered or accessed, it cannot be returned.

We encourage you to carefully review the product descriptions, features, and any available demos or samples before making a purchase. If you have any questions or concerns about a specific product, please contact our customer support team before completing your purchase.

In the unlikely event that you encounter any technical issues or problems with accessing our digital products, we are committed to providing prompt assistance and resolving any such issues to ensure your satisfaction. Please reach out to our customer support team, and we will work diligently to address and resolve the matter promptly.

We appreciate your understanding of our refund policy. If you have any further questions or require assistance, please do not hesitate to contact our customer support team. Thank you for choosing Stay Relentless Ltd.

Note: This refund policy is effective as of 1 April 2021. Stay Relentless Ltd reserves the right to modify or update this policy at any time without prior notice.